



Terms and Conditions

Academic Success

Last Updated: 04-02-2026

These Terms and Conditions apply to all programmes, classes, mock assessments, tuition, workshops, and holiday provision delivered by Academic Success.

1. Services Provided

Academic Success provides small-group, in-person and online educational programmes for children aged 3–11, including:

- 4+ Mock Assessments
- 4+ Readiness Classes
- 4+, 7+, and 11+ preparation programmes
- Holiday and Summer School programmes
- Group tutoring and workshops
- Limited one-to-one tuition where agreed

All sessions are delivered by experienced educators with relevant age-group expertise.

All provision is group-based unless explicitly stated as one-to-one.

2. Nature of 4+ Mock Assessments and Readiness Classes

4+ Mock Assessments and Readiness Classes are designed to:

- Provide children with gentle, play-based exposure to assessment-style environments
- Support development of listening, communication, independence, and confidence
- Offer parents professional feedback and guidance

They are **not formal assessments**, do not replicate any specific school's process, and are **not a guarantee of school admission**.

Children develop at different rates. Our role is to support readiness, not accelerate development beyond what is age-appropriate.

3. Suitability of Programmes

Academic Success reserves the right to advise parents if we believe a programme, mock assessment, or class is not currently suitable for a child's developmental stage, emotional readiness, or needs.

In such cases, alternative guidance or a deferred place may be recommended.

4. Enrolment and Payments

- Full payment is required to secure a place.
- Term-based classes (including 4+ Readiness) are booked and paid for in full per term.
- Places are limited and confirmed only upon receipt of payment.
- Fees are non-refundable except where Academic Success cancels a session.

5. Cancellations and Refunds

Term Classes and Mock Assessments

- Missed sessions are not refundable.

- No transfers between dates once booked.
- Feedback from mocks will still be provided where observation has taken place.

Summer School / Holiday Programmes

- 30+ days before start: refund minus admin fee
- 14–30 days: 50% refund at discretion
- Under 14 days: no refund

6. Arrival, Collection and Supervision (In-Person Sessions)

- Parents/guardians must drop off and collect children promptly.
- Academic Success is responsible for children **only during session times**.
- Children must be toilet independent for 4+ provision unless agreed in advance.
- Parents must disclose any medical needs, allergies, SEND needs, or behavioural considerations at booking.

7. Behaviour Expectations

Children are expected to behave respectfully.

Academic Success reserves the right to withdraw a child whose behaviour disrupts the group or compromises the safety or learning of others. No refund will be issued in this case.

8. Safeguarding and Privacy

- All staff are DBS-checked and follow our Safeguarding Policy.
- Personal data is handled in line with our Privacy Policy.
- Sessions may not be recorded by parents without permission.

9. Feedback and Observations (4+ Mocks)

Written feedback provided after mock assessments reflects professional observation on the day. It is guidance for parents and does not constitute a formal report, diagnosis, or school recommendation.

10. Intellectual Property

All materials, activities, worksheets, assessment formats, and resources remain the intellectual property of Academic Success and may not be copied or shared.

11. Media and Testimonials

Photos, videos, and anonymised testimonials may be used for promotional purposes. No full names or identifying details will be used.

Parents may opt out in writing at the time of booking.

12. Limitation of Liability

Academic Success is not liable for indirect or consequential loss.

We do not guarantee exam outcomes, school offers, or specific academic results.

13. Force Majeure

We are not liable for failure to deliver services due to events beyond our control.

14. Amendments

Terms may be updated at any time. The latest version will appear on our website.



Contact

For questions, please contact:

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